

Feature Description Document

Assigning a Static IP address to IXM Devices



Purpose

This document outlines the process of assigning a static IP address to an IXM device.

Applies to

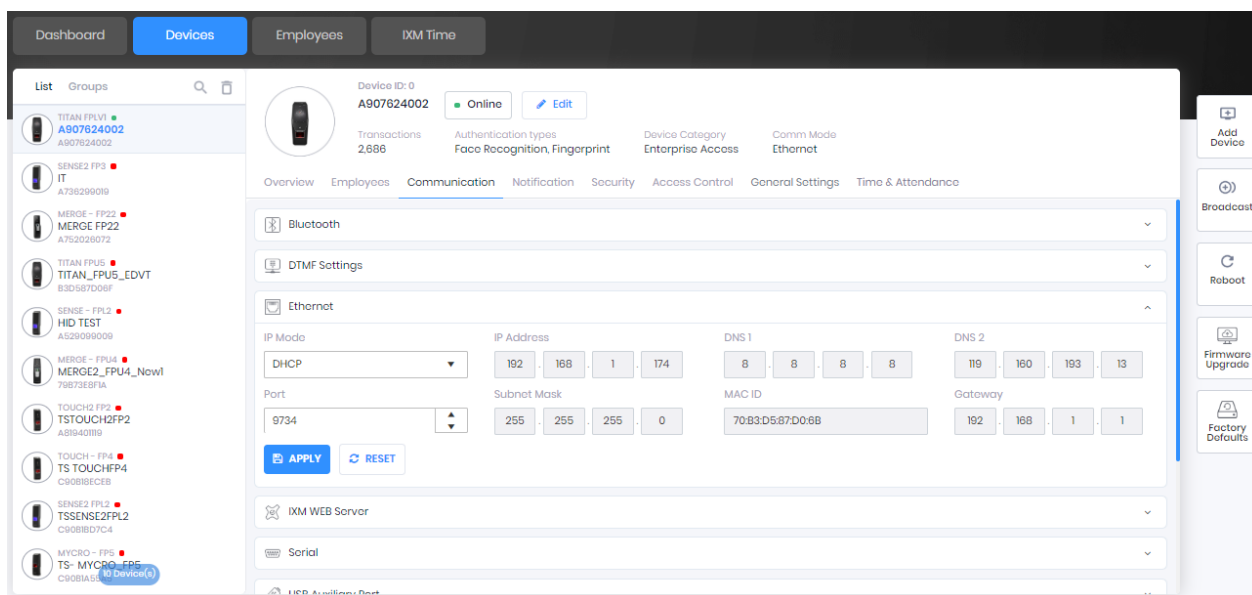
TITAN	TFACE	TOUCH 2	SENSE 2	MERGE	MYCRO	MERGE CR
All Devices	All Devices	All Devices	All Devices	All Devices	All Devices	All Devices

Description

IXM WEB allows a user to change the device IP mode from DHCP to Static and to provide an IP address.

Assign Static IP Address from IXM WEB

1. From **Home** >> Click the **Device** tab >> Select **Device** >> Select the **Communication** navigation tab. >> And Expand **Ethernet**.



2. Change IP Mode from DHCP to **Static**.

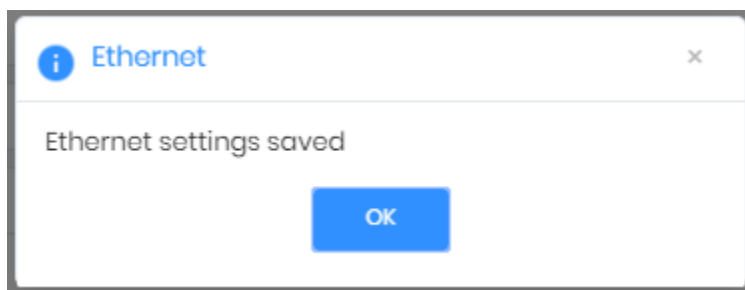


3. Provide the Static IP address and click **Apply**.



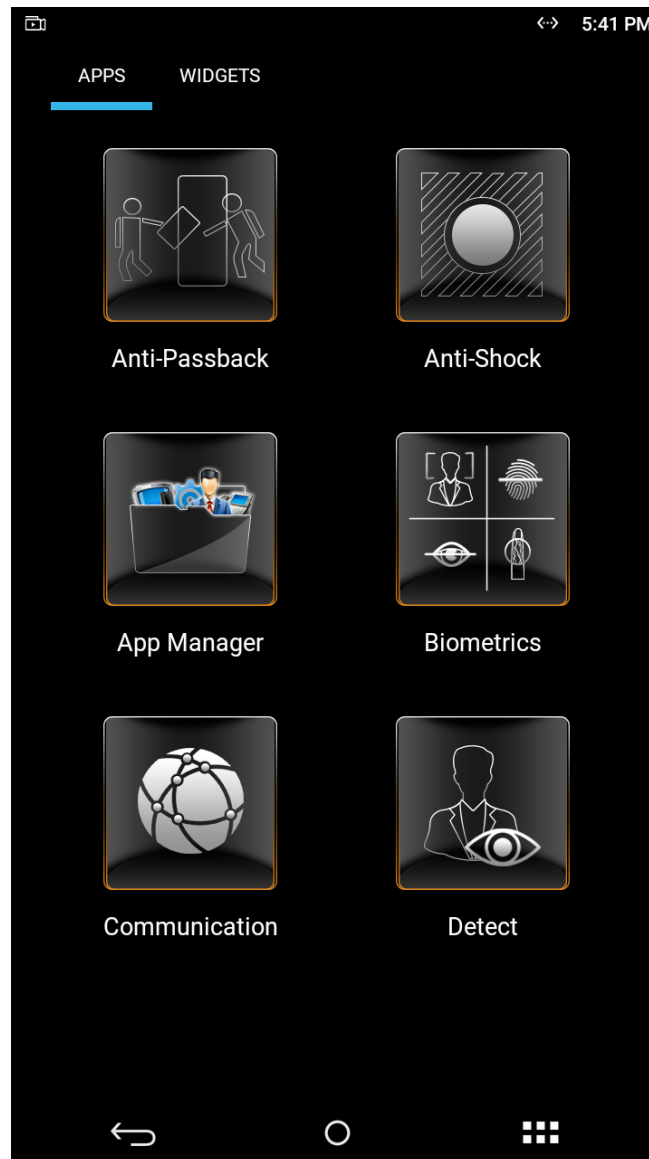
The screenshot shows the 'Ethernet' settings window. The 'IP Mode' is set to 'Static'. The 'IP Address' is 192.168.1.174, with the last octet '174' highlighted. The 'Subnet Mask' is 255.255.255.0. 'DNS 1' is 8.8.8.8 and 'DNS 2' is 119.160.193.13. The 'Port' is 9734. The 'MAC ID' is 70:B3:D5:87:D0:6B. The 'Gateway' is 192.168.1.1. There are 'APPLY' and 'RESET' buttons at the bottom left.

4. Upon completion of the process, a confirmation message will be displayed.

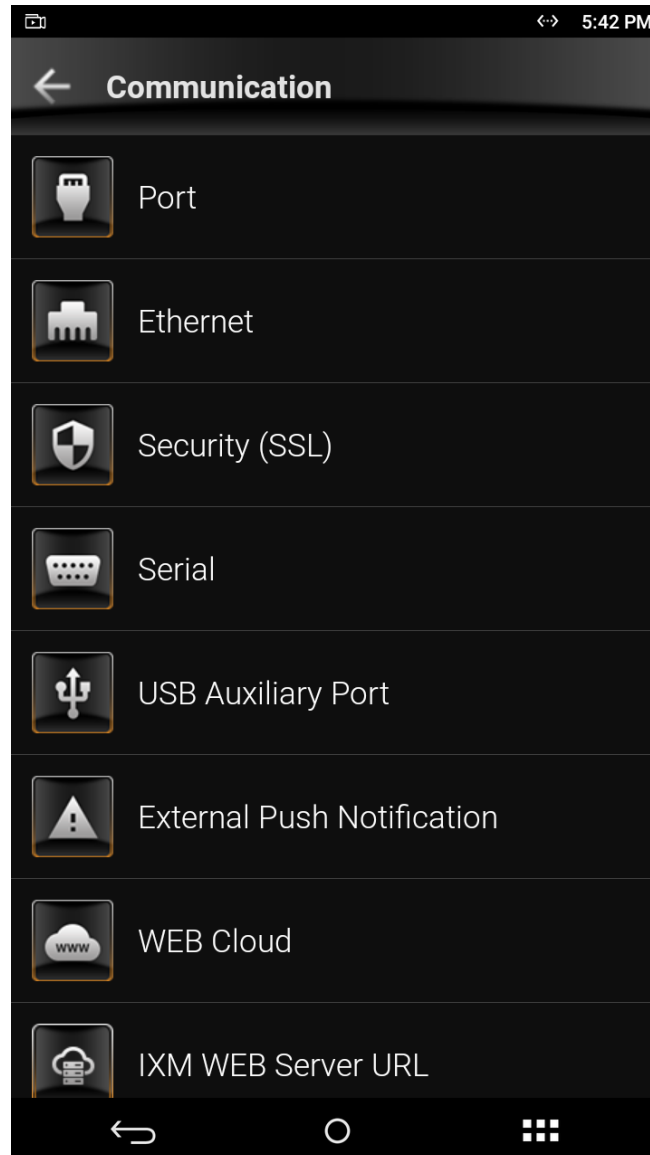


Assign a Static IP Address from the Device LCD

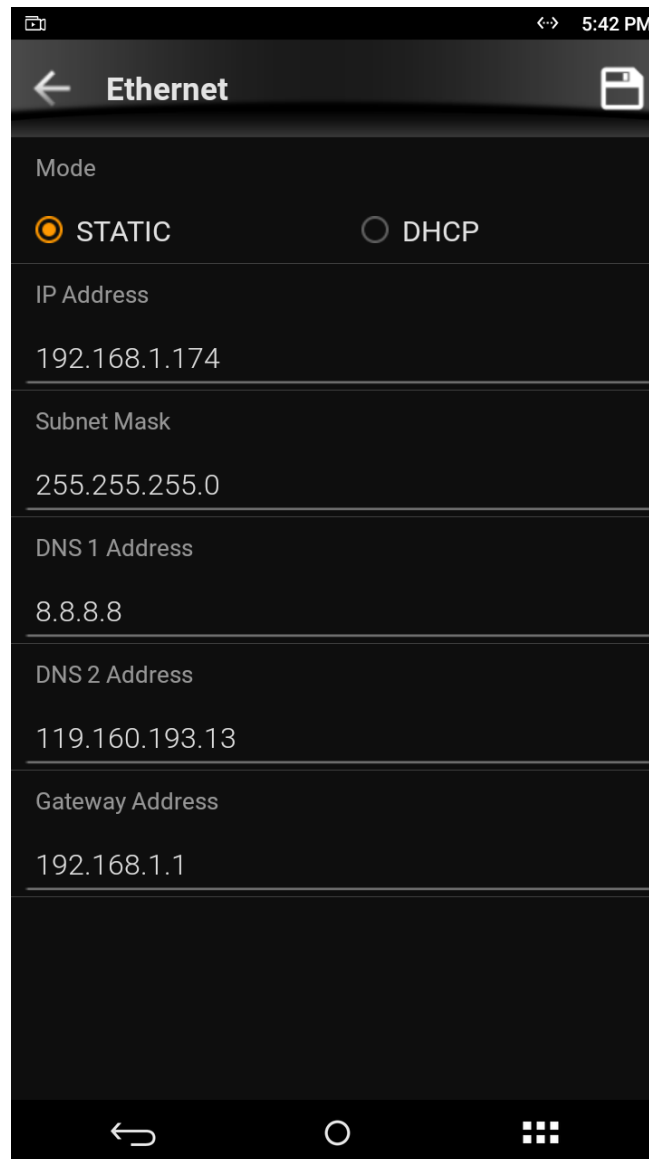
1. Swipe to the **Communication** app. Tap on the **Communication** icon. The device will prompt for device security authentication before opening the app.



2. Tap **Ethernet**.



3. Change Mode to **STATIC** & provide the required details. IP Address, Subnet Mask & Default Gateway are mandatory fields.



Ethernet

Mode

☒ **STATIC** ☐ DHCP

IP Address

192.168.1.174

Subnet Mask

255.255.255.0

DNS 1 Address

8.8.8.8

DNS 2 Address

119.160.193.13

Gateway Address

192.168.1.1

4. Tap the **Save** icon on the top right to store the settings.



Support

For more information relating to this Feature Description document, please contact us at support@invixium.com

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