



# **Feature Description Document**

Best Practices for Creating a Sync Group

XAD-FDD-590-02G



### Purpose

This document will describe the best practices for grouping the user, devices & sync group.

## Applies to

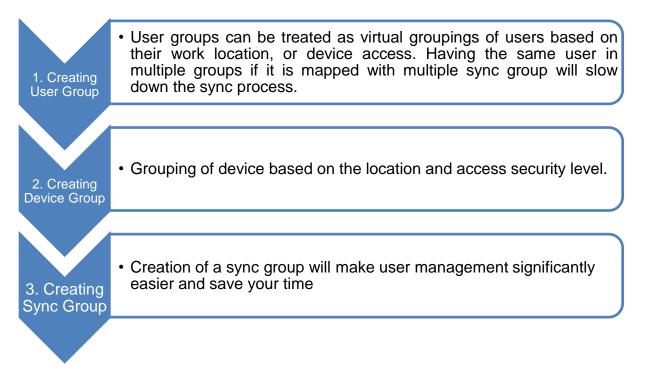
| TITAN       | TFACE       | TOUCH 2     | SENSE 2     | MERGE 2     | MYCRO       |
|-------------|-------------|-------------|-------------|-------------|-------------|
| All Devices |



#### Sync Group

In this document, we will review the best practices to create the sync group and its mapping. A Sync group is used to manage the user profile. Access on the device can be easily controlled with the help of the sync group.

Steps involved in creating a sync group:





### **Common Grouping Strategies**

There isn't one right way to group your devices and users, but there are a couple of common ways to approach grouping that make things more efficient. Keep in mind that it is usually not too difficult to change how your devices and users are grouped so there is room for fine-tuning to ensure your device group structure is the best fit for your environmentand will give the best performance.

- It is recommended to always create a sync group with unique users.
- A device should be part of only one device group.
- Always try to maintain the minimum number of sync groups in IXM WEB.

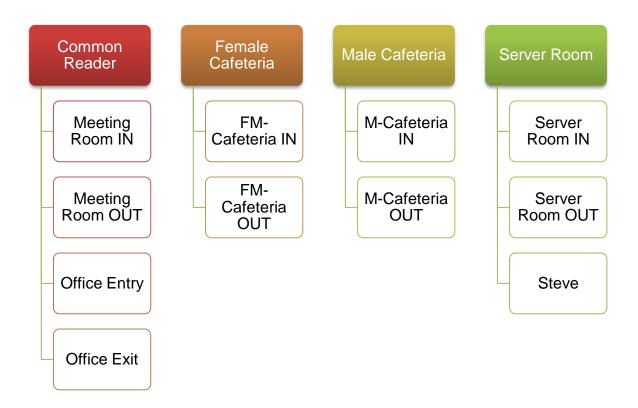
#### **Grouping Example**

With the help of the below use case, you will be able to get a better idea of sync configuration.

| John - IT Admin     Steve - Network Eng     Server Room | <ul> <li>Olivia- Web Designer</li> <li>Sophia- QA Eng</li> <li>Mia- Admin</li> </ul>  |
|---|---|
| Common Meeting<br>room                                  | Mia- Admin Permale Cafeteria Permale Cafeteria Output |
|   | Jose- IT Admin  |
|   | Male Cafeteria  |



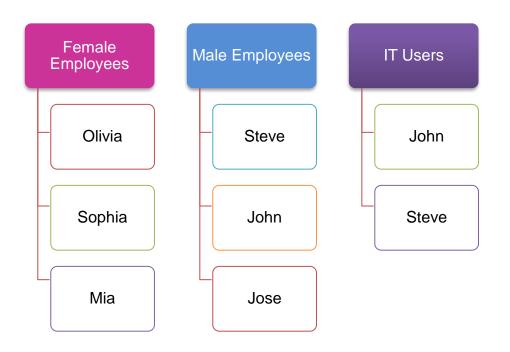
• In the above example, we should be grouping the users as shown below.



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• And device grouping should be followed as below:





• After creating the user and device group, the next step is to create a sync group.

| -  | Sync-Common  |  |
|----|--|--|
|    | <ul> <li>User Group</li> <li>Male Employees</li> <li>Female Employees</li> </ul> |  |
|    | <ul> <li>Device Group</li> <li>Common Reader</li> </ul>                          |  |
| -[ | Female User  |  |
|    | <ul> <li>User Group</li> <li>Female Employees</li> </ul>                         |  |
|    | <ul> <li>Device Group</li> <li>Female Cafeteria</li> </ul>                       |  |
| -  | Male User  |  |
|    | <ul> <li>User Group</li> <li>Male Employees</li> </ul>                           |  |
|    | <ul> <li>Device Group</li> <li>Male Cafeteria</li> </ul>                         |  |
| -  | Server Room  |  |
|    |  |  |
|    | User Group     IT User   |  |

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### Support

For more information relating to this Feature Description document, please contact us at <a href="mailto:support@invixium.com">support@invixium.com</a>

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