



Feature Description Document

IXM WEB Hardware & Software Requirements



Purpose

This document provides the hardware and software requirements necessary for compatibility with IXM WEB.

Applies to

TITAN	TFACE	TOUCH 2	SENSE 2	MERGE 2	MYCRO
All Devices					

Description

This document provides the minimum and recommended system requirements for the server where IXM WEB will be installed. This document is likely to change with every new IXM WEB release as we continue to add new features and enhancements as the technology progresses.



Hardware Compatibility List

Components	Minimum Requirements	Recommended Requirements	
Server	2 GHz Intel Pentium 4 or equivalent	2.4 GHz or higher	
RAM	6 GB RAM	8 GB RAM or higher	
Networking	Available COM or USB port	NA	
	Ethernet card	10/100Mbps Ethernet connections	

IMPORTANT NOTE: Above mentioned details may vary based on the number of employees stored in the IXM WEB database and the number of total devices registered in IXM WEB. Given details are ideal for 10-15 devices registered with 500 employees.



Software Compatibility List

Operating Systems	Windows 10 (Version 1709 or higher), 8 (32-Bit & 64-Bit), 8.1 (32-bit & 64 bit)	Windows [®] Server 2019, 2016, 2012, 2012 R2	
Web Browsers (Web Client)	 Google Chrome version 70 or higher Mozilla Firefox version 70 or higher Microsoft Edge version 40 or higher Apple Safari version 10.1.2 or higher (macOS only) 		
IXM WEB	50 GB hard disk space		
Microsoft .NET Framework	 Version 4.7.2 (80 MB for x86 & x64) Version 4.0 (850 MB for x86, 2 GB for x64) 		
Database Engine	SQL Server 2014 (*Express/Enterprise/Standard or higher		
IIS	Internet Information Services version 8.5 or higher		



Support

For more information relating to this Feature Description document, please contact us at support@invixium.com

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