

Feature Description Document

Understanding Broadcast Settings



Purpose

This document outlines the process of configuring the broadcast feature in IXM WEB.

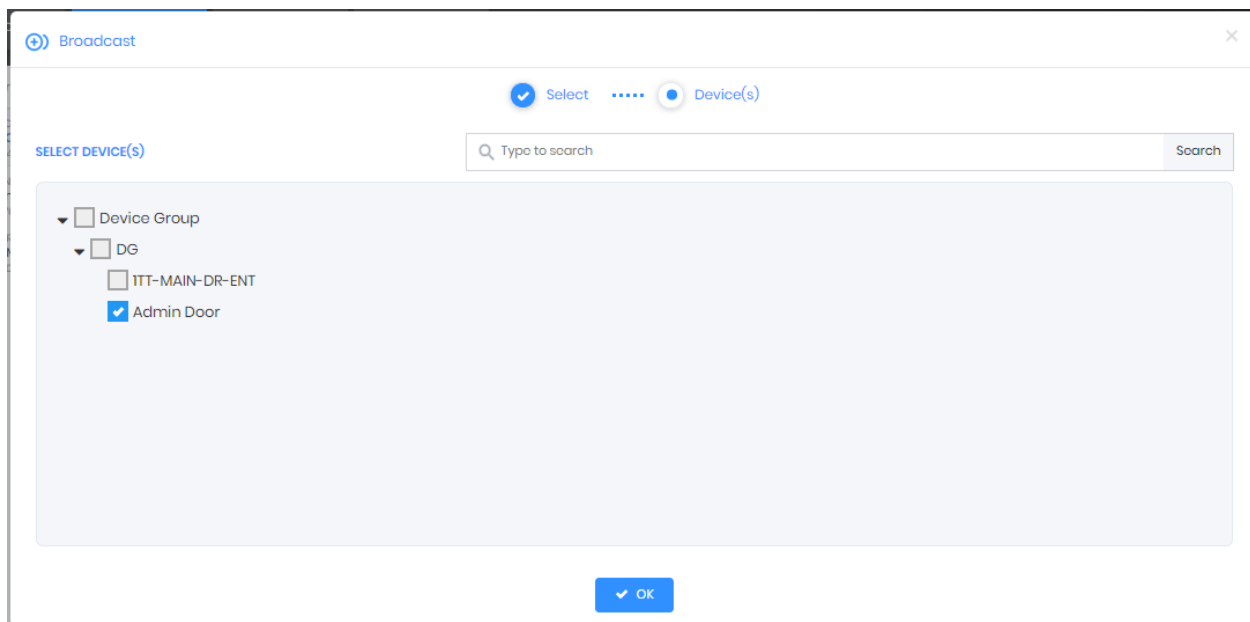
Applies to

TITAN	TFACE	TOUCH 2	SENSE 2	MERGE 2	MYCRO
All Devices	All Devices	All Devices	All Devices	All Devices	All Devices

Description

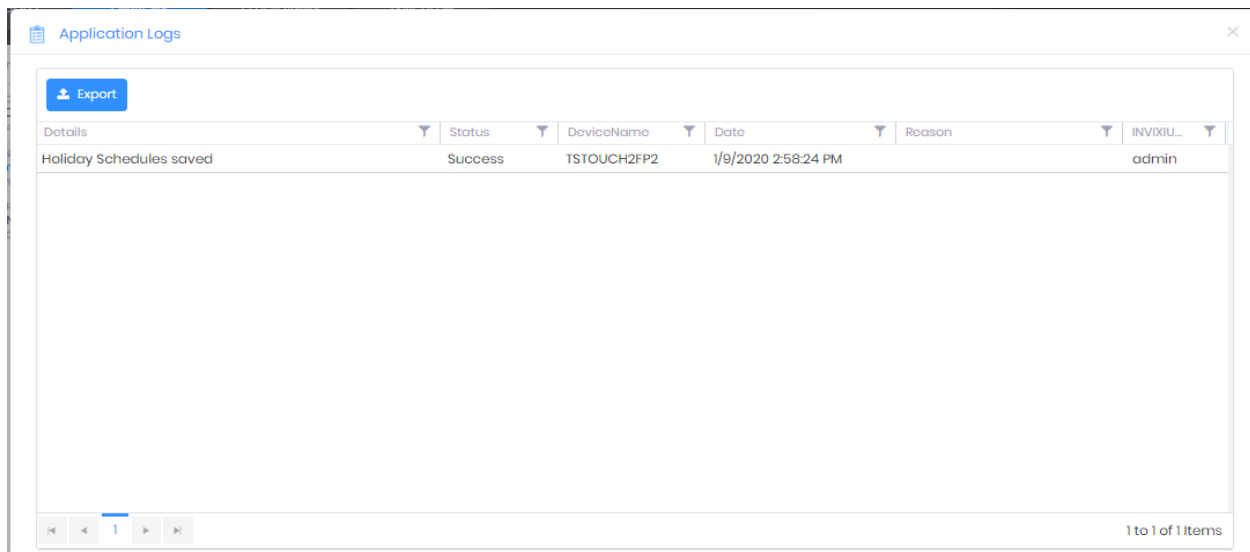
Users can use the broadcast settings feature in IXM WEB to copy the selected settings from one device to one or more other devices on the network.

2. Select the required setting(s) that need to be copied to other devices and click **Broadcast**. It will redirect to the device selection dialog box.



The Broadcast dialog box shows a selection interface. At the top, there are two radio buttons: 'Select' (selected) and 'Device(s)'. Below this is a search bar labeled 'SELECT DEVICE(S)' with the placeholder text 'Type to search' and a 'Search' button. The main area contains a tree view under 'Device Group' with a sub-entry 'DG'. Under 'DG', there are two items: 'TTT-MAIN-DR-ENT' (unchecked) and 'Admin Door' (checked). At the bottom right, there is an 'OK' button.

3. Select the destination device(s) where the settings need to be copied and click **OK** to initiate the broadcasting process. Application logs will be displayed at the end of the process for success/fail instances.



The Application Logs window displays a table of log entries. At the top left, there is an 'Export' button. The table has columns: Details, Status, DeviceName, Date, Reason, and INVIXIUM. The first entry shows 'Holiday Schedules saved' with a status of 'Success', device name 'TSTOUCH2FP2', date '1/9/2020 2:58:24 PM', and user 'admin'. At the bottom, there is a pagination bar showing '1 to 1 of 1 Items'.

Details	Status	DeviceName	Date	Reason	INVIXIUM
Holiday Schedules saved	Success	TSTOUCH2FP2	1/9/2020 2:58:24 PM		admin

FAQ

1. Who can broadcast setting(s) to other IXM devices?

All IXM WEB users with access to the Device Tab can broadcast setting(s) to other IXM devices.

2. Can users' data be sent to other IXM Devices using the "Broadcast" functionality?

No, "Broadcast" functionality does not allow sending users' data to other IXM devices. It can only send configuration and settings from one IXM device to other IXM devices.

3. Is it possible to broadcast setting(s) between two different IXM product models (for example – between MYCRO and TOUCH 2)?

Yes, users can broadcast setting(s) between two different IXM product models. However, during this process the destination device only accepts settings supported by that device model, other settings will be ignored and at the end of the broadcast process, the status will be displayed.

4. Is it possible to broadcast setting(s) from one device model to two or more other device models simultaneously (for example – from MYCRO to SENSE 2 and TOUCH 2)?

Yes, users can broadcast setting(s) from one device model to two or more other device models simultaneously. However, during this process the destination device models will only accept those settings which are supported by those models, other settings will be ignored by the devices, and the status will be displayed to the user at the end of the broadcast process.

5. I have two devices and both have different device firmware versions. Is it possible to use broadcast functionality between these two devices?

Broadcast functionality does not depend on the device firmware version. So yes, users can use broadcast functionality between these two devices unless you are broadcasting a new setting available in the latest firmware which is not available in the previous firmware.



Support

For more information relating to this Feature Description document, please contact us at support@invixium.com

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