



# Feature Description Document

## Understanding User Transfer Options in IXM WEB



## Purpose

This document provides an overview of transferring the user database from IXM WEB to the device and vice-versa.

## Applies to

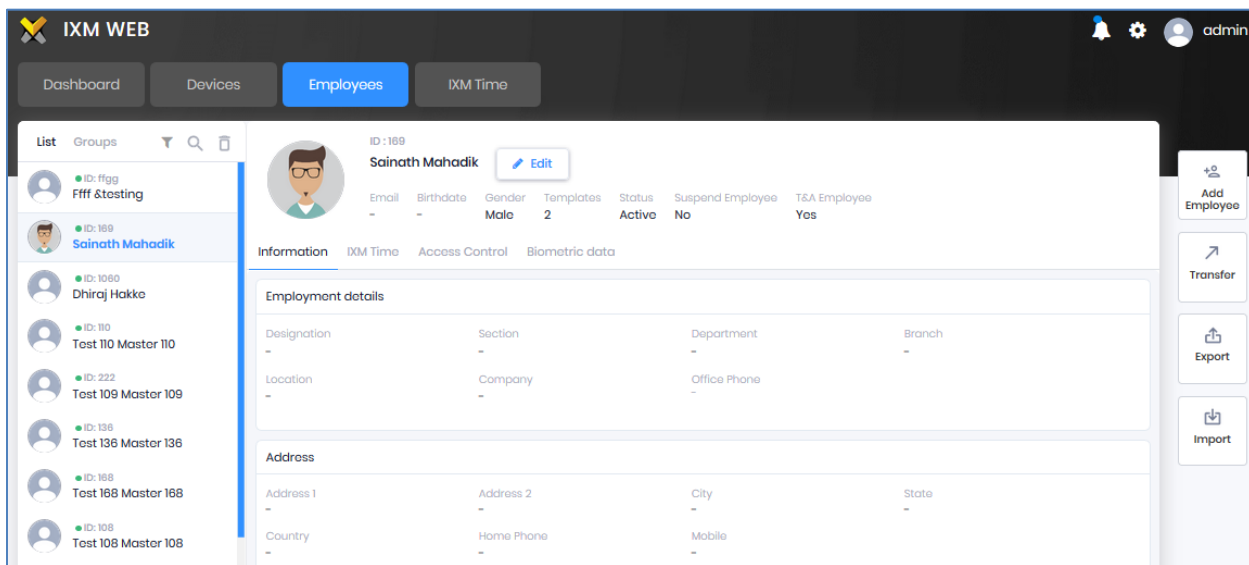
TITAN	TFACE	TOUCH 2	SENSE 2	MERGE 2	MYCRO
All Devices	All Devices	All Devices	All Devices	All Devices	All Devices

## Description

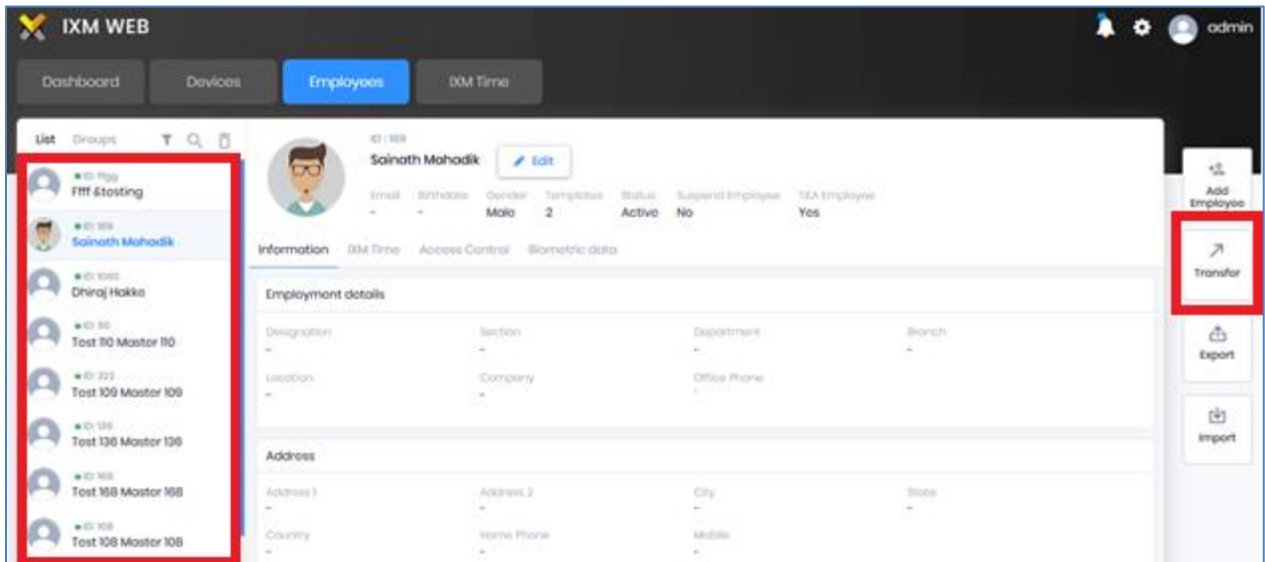
Data transfer from IXM WEB to the device and from the device to IXM WEB is a very important feature. This function will transfer the entire data including biometric data from IXM WEB to the device and vice-versa using TLV format which must be encoded before the transfer process.

## Transfer Selected Employee(s) from IXM WEB to an IXM Device

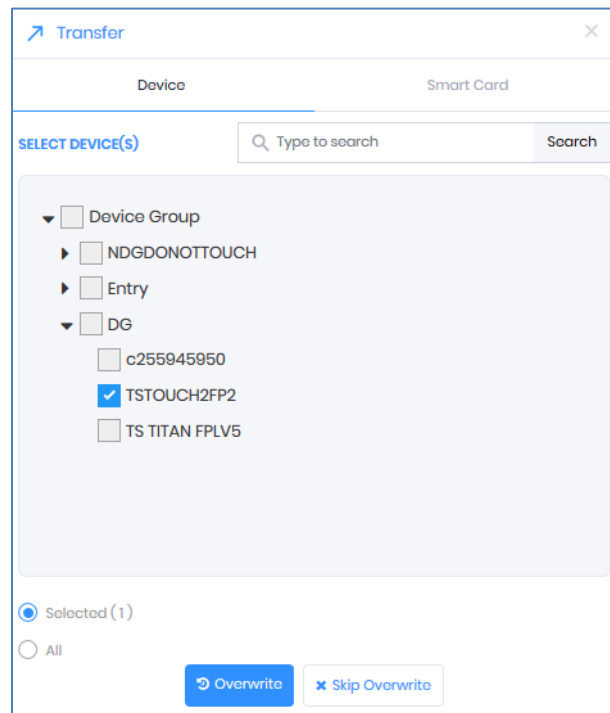
1. From Home >> Click the **Employees** tab on the top >> This will redirect to the Employees list window.



2. Select single or multiple **Employees** which need to be transferred and click on Transfer on the right side of the screen.

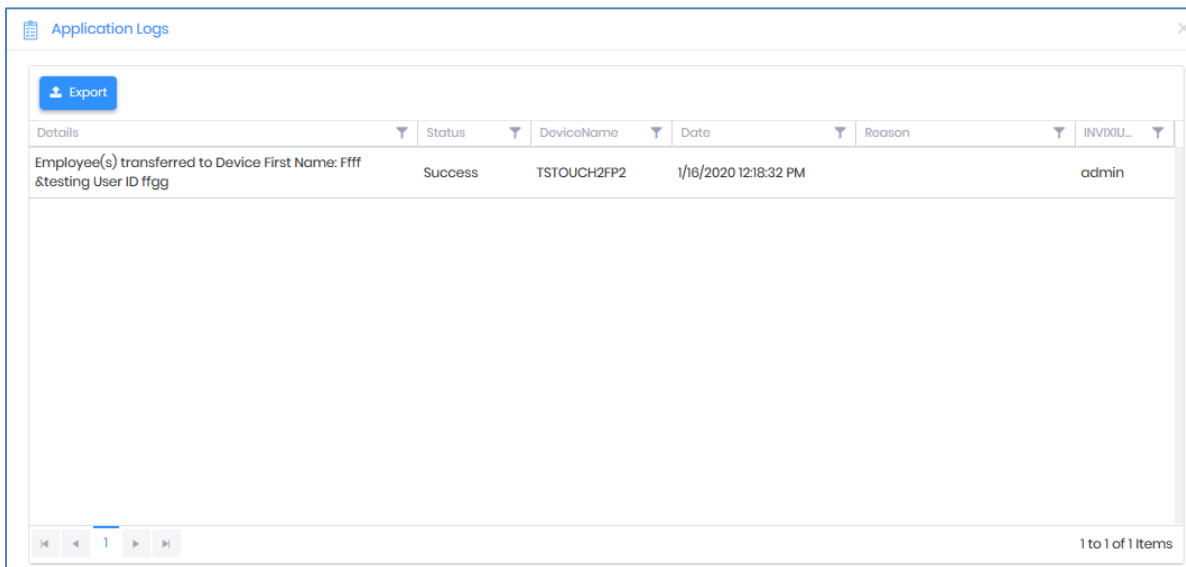


3. The application will redirect to the device selection window.





4. Select the devices to which you want to transfer the users and click either **Overwrite** (this will overwrite the existing user list on the IXM Device and all old information will be lost) or **Skip Overwrite** (This will skip overwriting the existing user list on the IXM device and old information will not be lost) as per requirement. An application log will show the transfer status.



The screenshot shows a window titled "Application Logs" with a close button in the top right corner. Below the title bar is an "Export" button. The main area contains a table with the following data:

Details	Status	DeviceName	Date	Reason	INVIXIU...
Employee(s) transferred to Device First Name: Ffff &testing User ID ffgg	Success	TSTOUCH2FP2	1/16/2020 12:18:32 PM		admin

At the bottom of the window, there are navigation arrows and the text "1 to 1 of 1 Items".



## Transfer All Users from IXM WEB to an IXM Device

1. In step 3 above, select “All” to transfer all employees to the selected devices.

The screenshot shows a 'Transfer' window with a 'Device' tab selected. Under 'SELECT DEVICE(S)', a tree view shows 'Device Group' expanded to 'DG', with 'TSTOUCH2FP2' selected. At the bottom, the 'Selected (1)' section has the 'All' radio button selected. The 'Overwrite' and 'Skip Overwrite' buttons are also visible.



2. Click either **Overwrite** (this will overwrite the existing user list on the IXM Device and all old information will be lost) or **Skip Overwrite** (This will skip overwriting the existing user list on the IXM device and old information will not be lost) as per requirement. An application log will show the transfer status.

The screenshot shows a window titled "Application Logs" with an "Export" button. It contains a table with the following columns: Details, Status, DeviceName, Date, Reason, and INVIXIU... The table lists several successful transfer events for various test users to a device named TSTOUCH2FP2 on 1/16/2020.

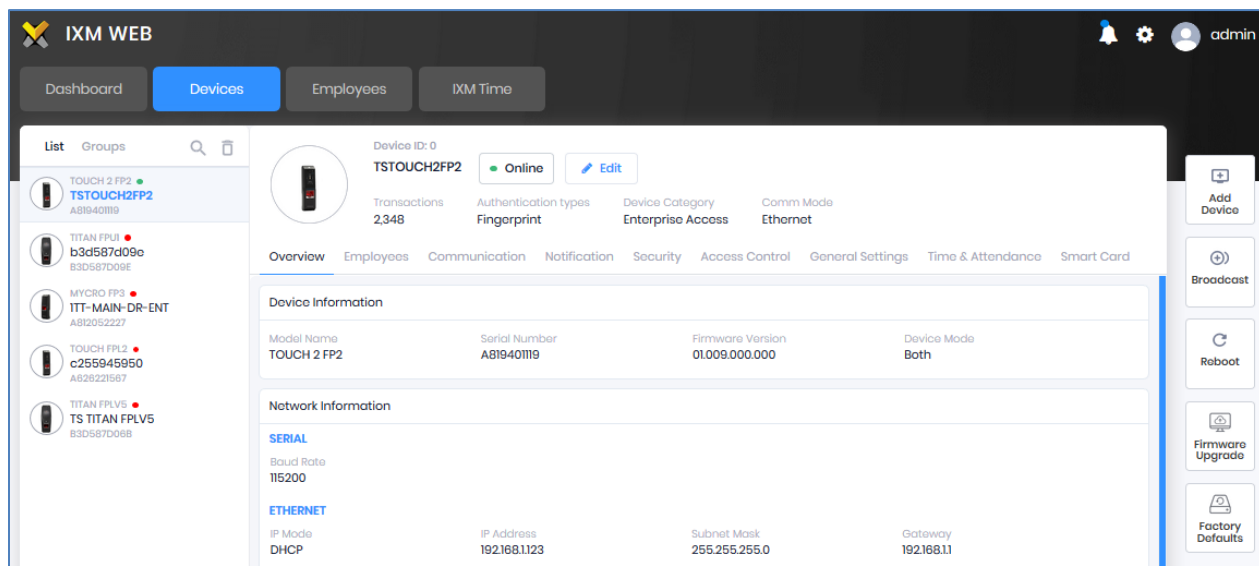
Details	Status	DeviceName	Date	Reason	INVIXIU...
Employee(s) transferred to Device First Name: Test 34 User ID 34	Success	TSTOUCH2FP2	1/16/2020 12:25:46 PM		admin
Employee(s) transferred to Device First Name: Test 155 User ID 155	Success	TSTOUCH2FP2	1/16/2020 12:25:37 PM		admin
Employee(s) transferred to Device First Name: Kavita User ID FACE1042	Success	TSTOUCH2FP2	1/16/2020 12:25:53 PM		admin
Employee(s) transferred to Device First Name: Test 117 User ID 177	Success	TSTOUCH2FP2	1/16/2020 12:25:46 PM		admin
Employee(s) transferred to Device First Name: D User ID 500	Success	TSTOUCH2FP2	1/16/2020 12:25:53 PM		admin
Employee(s) transferred to Device First Name: Test 83 User ID 187	Success	TSTOUCH2FP2	1/16/2020 12:25:46 PM		admin
Employee(s) transferred to Device First Name: Test 29 User ID 188	Success	TSTOUCH2FP2	1/16/2020 12:25:46 PM		admin
Employee(s) transferred to Device First Name: Test 114	Success	TSTOUCH2FP2	1/16/2020 12:25:37 PM		admin

1 to 10 of 274 Items

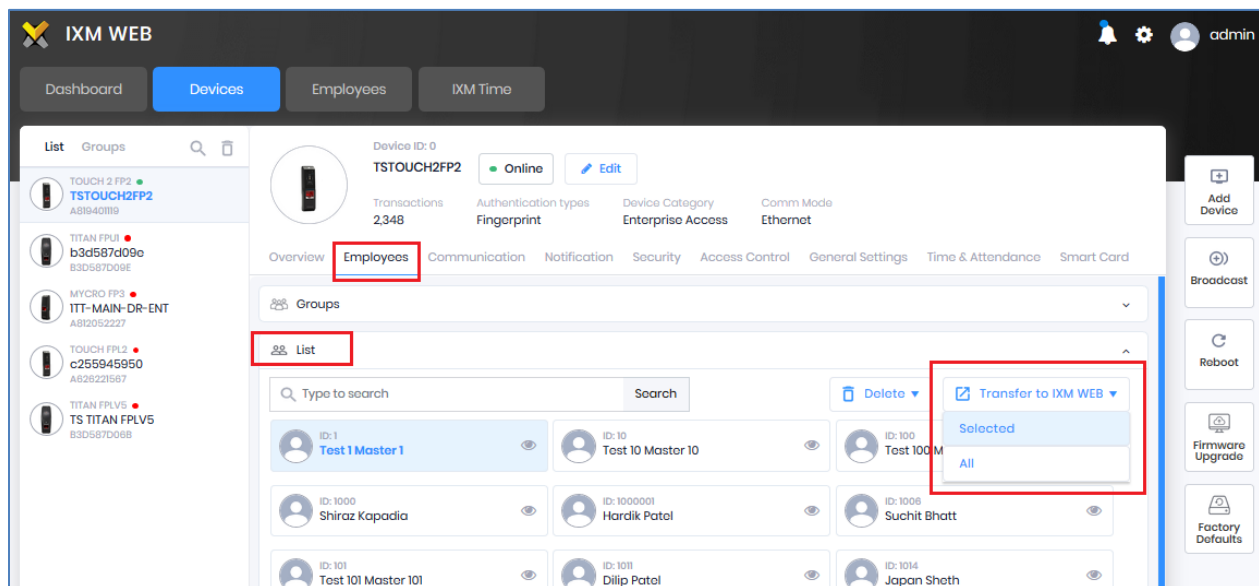


## Transfer Selected User(s) from an IXM Device to IXM WEB

1. From Home >> Click the **Devices** tab on the top >> This will redirect to the Device list window.

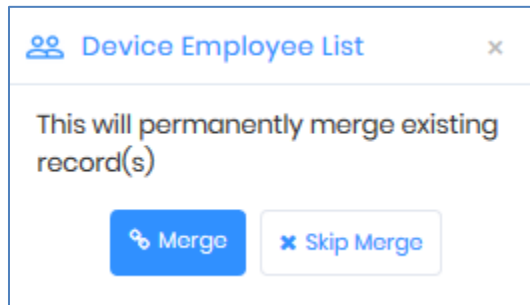


2. Navigate to the **Employees** tab >> Click **List** and select the user(s) which need to be transferred. Go to **“Transfer to IXM WEB”** and click **“Selected”**.

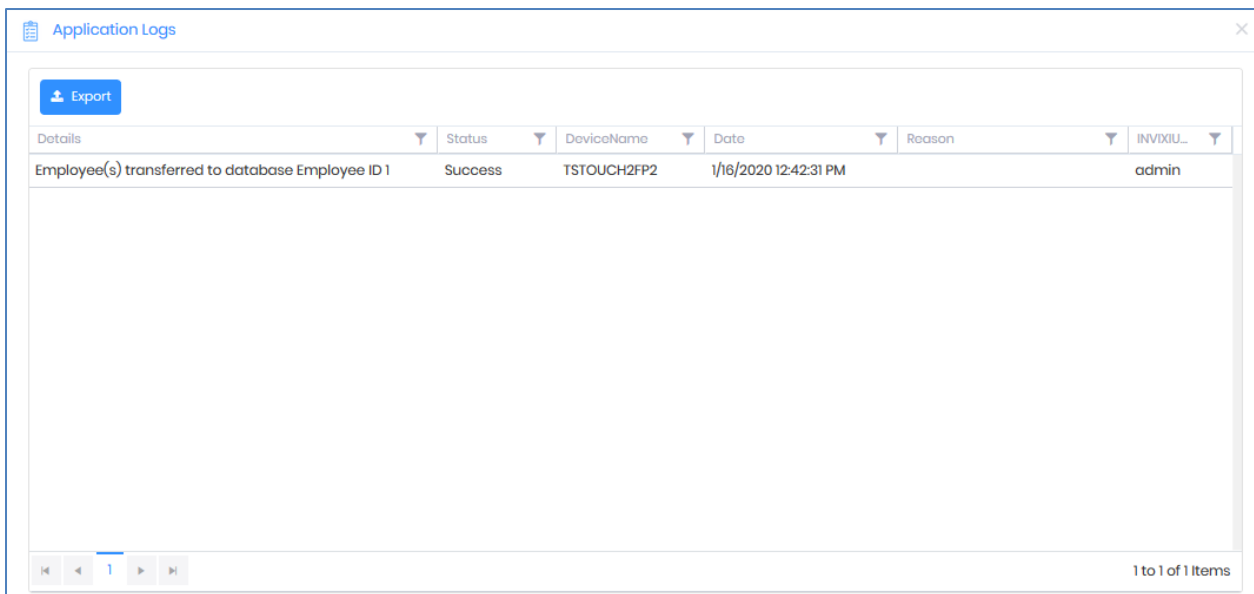




3. The application will be redirected to a confirmation window.



4. Click either **Merge** (this will Merge the existing user list on the IXM WEB database and all old information will be lost) or **Skip Merge** (This will skip the existing user list on the IXM WEB database and old information will not be lost) as per requirement. An application log will show the transferred status.

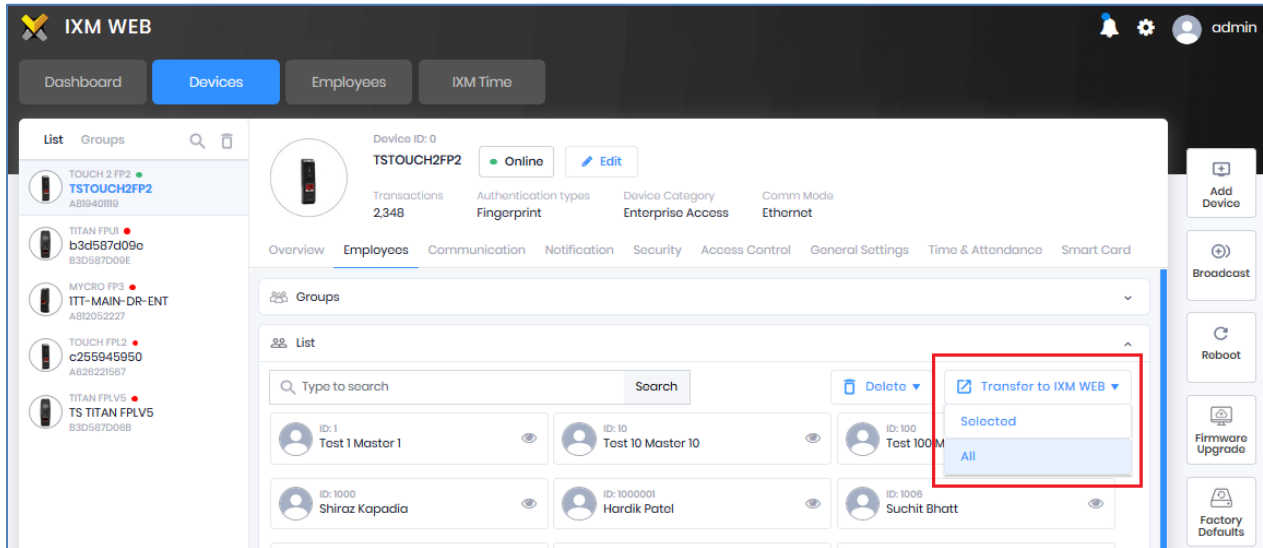


Details	Status	DeviceName	Date	Reason	INVIXIUM
Employee(s) transferred to database Employee ID 1	Success	TSTOUCH2FP2	1/16/2020 12:42:31 PM		admin

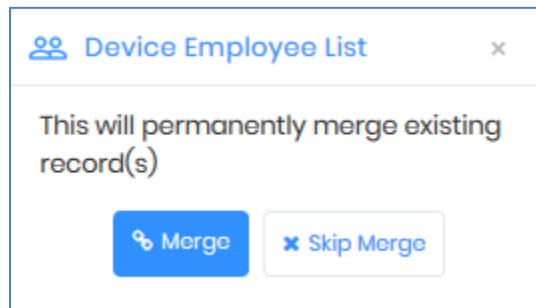


## Transfer All User(s) from an IXM Device to IXM WEB

1. In step 2 above, select “All” to transfer all employees to IXM WEB.



2. The application will be redirected to the confirmation window.





3. Click either **Merge** (this will Merge the existing user list on the IXM WEB database and all old information will be lost) or **Skip Merge** (This will skip the existing user list on the IXM WEB database and old information will not be lost) as per requirement. The application log will show the transferred status.

The screenshot shows a window titled "Application Logs" with a close button in the top right corner. Inside the window, there is a blue "Export" button with a download icon. Below the button is a table with the following columns: Details, Status, DeviceName, Date, Reason, and INVIXIU... (partially visible). The table contains 11 rows of data, all with a "Success" status. The "Details" column contains messages like "Employee(s) transferred to database Employee ID 191". The "DeviceName" column contains "TSTOUCH2FP2" for all entries. The "Date" column shows timestamps from 1/16/2020 12:50:20 PM to 12:50:29 PM. The "Reason" column is empty for all entries. The "INVIXIU..." column contains the name "admin" for all entries. At the bottom of the window, there is a pagination control showing "1" as the current page, and "1 to 10 of 217 Items" on the right.

Details	Status	DeviceName	Date	Reason	INVIXIU...
Employee(s) transferred to database Employee ID 191	Success	TSTOUCH2FP2	1/16/2020 12:50:26 PM		admin
Employee(s) transferred to database Employee ID 105	Success	TSTOUCH2FP2	1/16/2020 12:50:20 PM		admin
Employee(s) transferred to database Employee ID ffgg	Success	TSTOUCH2FP2	1/16/2020 12:50:31 PM		admin
Employee(s) transferred to database Employee ID 124	Success	TSTOUCH2FP2	1/16/2020 12:50:21 PM		admin
Employee(s) transferred to database Employee ID 166	Success	TSTOUCH2FP2	1/16/2020 12:50:24 PM		admin
Employee(s) transferred to database Employee ID 84	Success	TSTOUCH2FP2	1/16/2020 12:50:30 PM		admin
Employee(s) transferred to database Employee ID 173	Success	TSTOUCH2FP2	1/16/2020 12:50:25 PM		admin
Employee(s) transferred to database Employee ID 205	Success	TSTOUCH2FP2	1/16/2020 12:50:26 PM		admin
Employee(s) transferred to database Employee ID 89	Success	TSTOUCH2FP2	1/16/2020 12:50:30 PM		admin
Employee(s) transferred to database Employee ID 69	Success	TSTOUCH2FP2	1/16/2020 12:50:29 PM		admin



## Support

For more information relating to this Feature Description document, please contact us at [support@invixium.com](mailto:support@invixium.com)

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