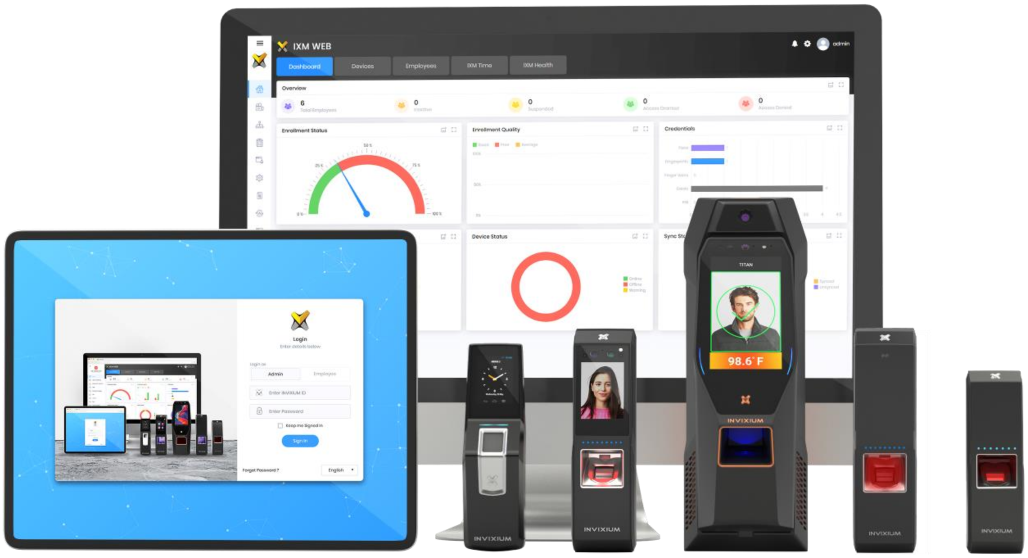


# Feature Description Document

## Understanding Multi-User Authentication Settings

## Purpose

This document outlines the process to configure the Multi-User Authentication settings feature.

## Applies to

| TITAN | TFACE | TOUCH 2 | SENSE 2 | MERGE 2 | MYCRO |
|---|---|---|---|---|---|
| All Devices | All Devices | All Devices | All Devices | All Devices | All Devices |

## Description

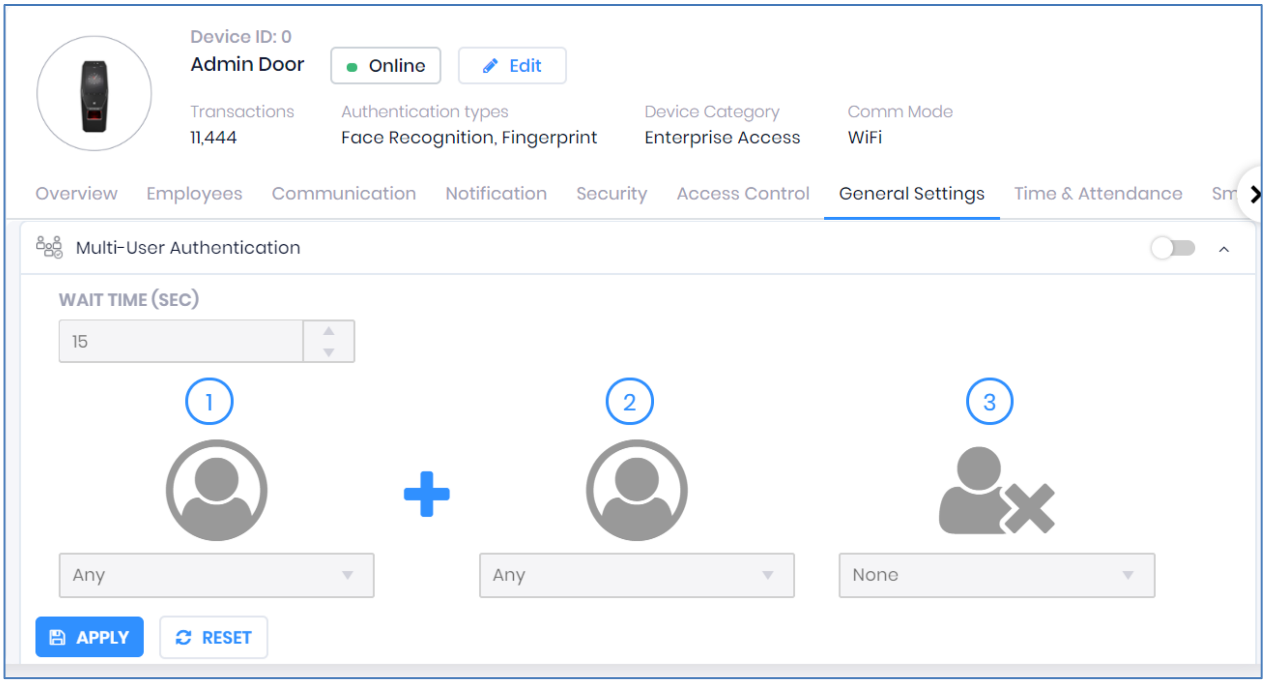
This specification will enable end-users to run the device in “Two-Man Rule” mode which is a control mechanism designed to achieve a high level of security, especially for critical materials or operations. The presence of two authorized persons is always required for all access and actions.

IXM Devices support a maximum of three authorizations to gain access, along with the following types of Multi-User Authentication:

1. **Any: –** Any user enrolled on the device can verify
2. **Employee: –** Specific employees can verify

## Configure Multi-User Authentication

1. Click the **Devices** tab >> Select **Device** >> Select **General Settings** navigation tab >> Expand **Multi-User Authentication** app.



Device ID: 0
Admin Door
● Online
Edit

Transactions
11,444

Authentication types
Face Recognition, Fingerprint

Device Category
Enterprise Access

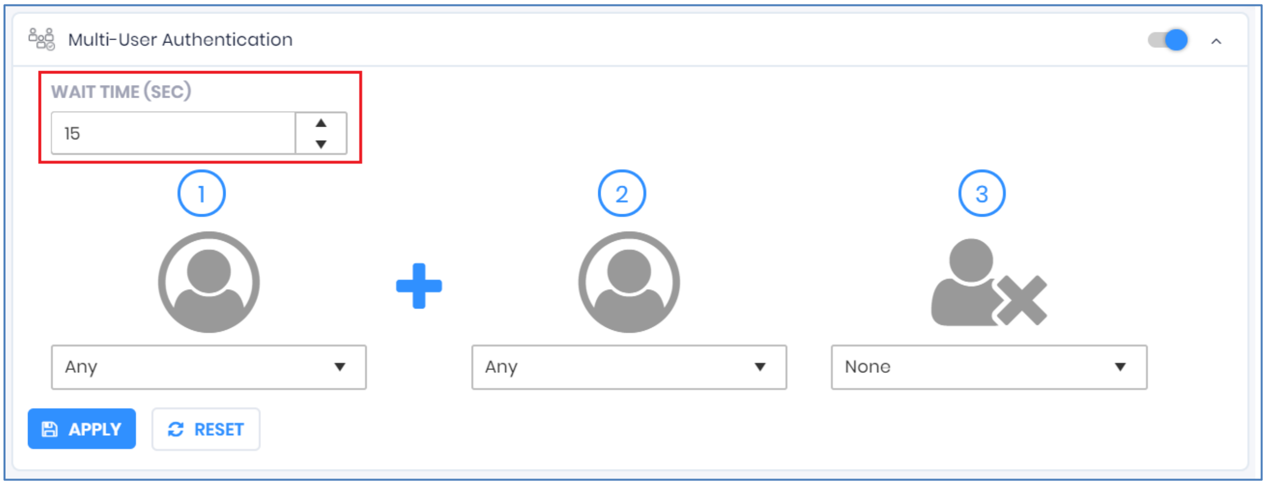
Comm Mode
WiFi

Multi-User Authentication

WAIT TIME (SEC)
15

1: Any
2: Any
3: None

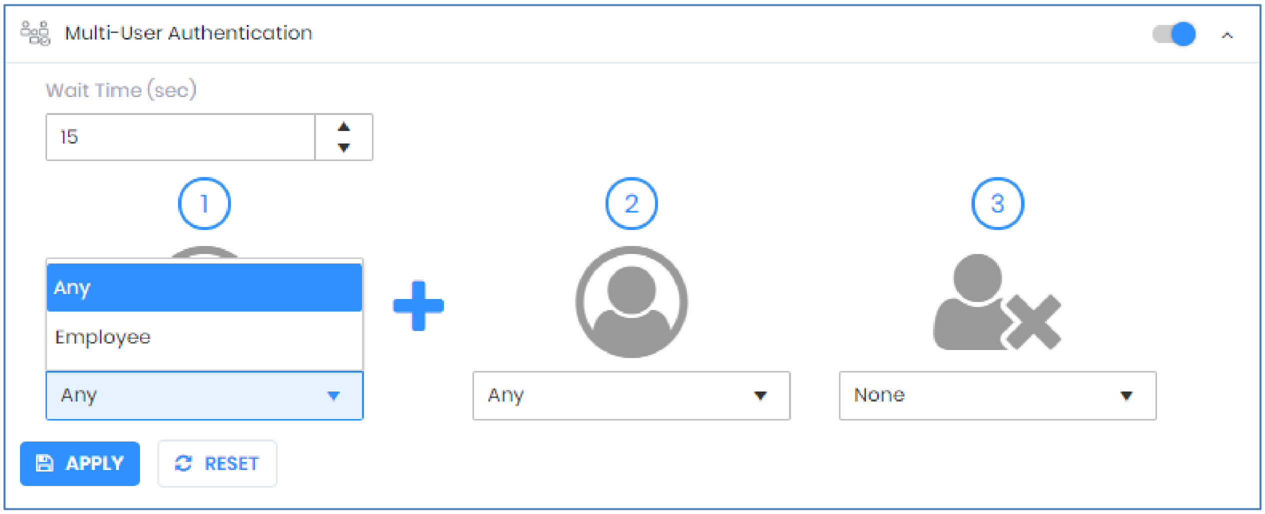
2. Toggle **ON** the Multi-User Authentication setting and enter the **“**Wait Time”, which indicates how much time the user will get between multiple-user authentication modes.



Multi-User Authentication

WAIT TIME (SEC): 15

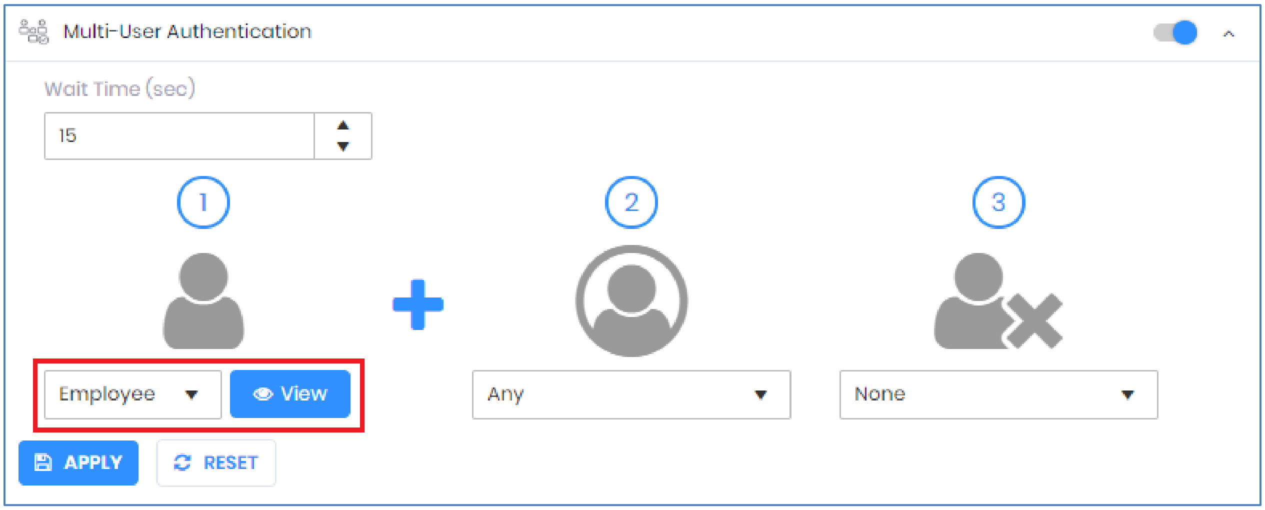
3. From the two options displayed “Any” and “Employee”, choose anyone.



Multi-User Authentication

Wait Time (sec): 15

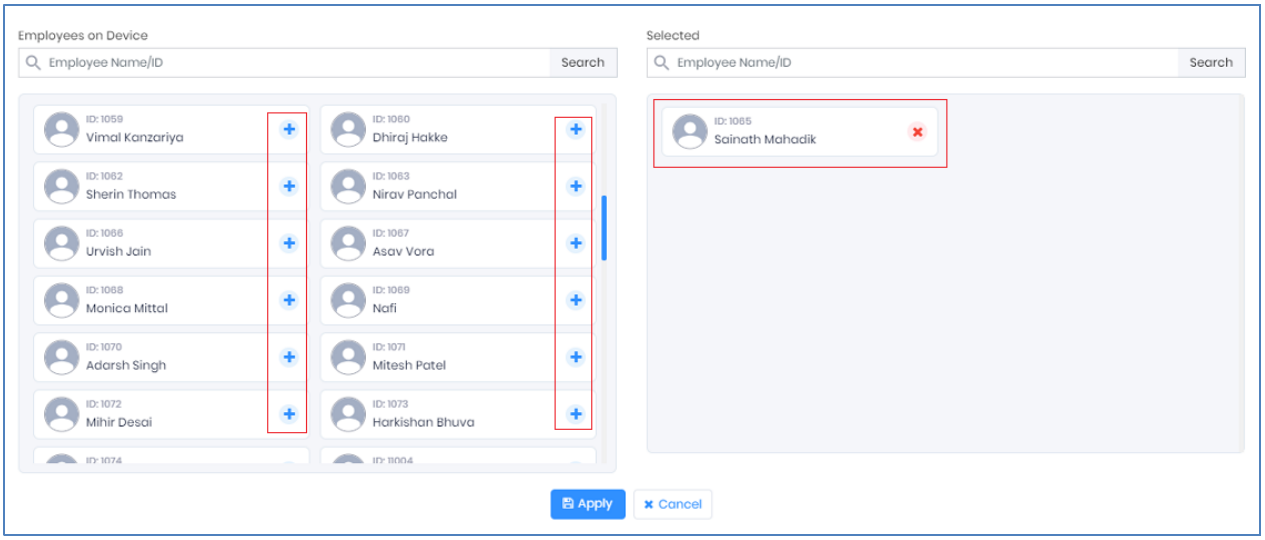
4. Upon selection, click on **View** and you will be able to see the employee list the employees which are synced to the device will be displayed.



Multi-User Authentication

Wait Time (sec): 15

5. Click on the + (add user), the user will be added for multi-user authentication on the device.



Employees on Device

- ID: 1059 Vimal Kanzariya
- ID: 1060 Dhiraj Hakke
- ID: 1062 Sherin Thomas
- ID: 1063 Nirav Panchal
- ID: 1066 Urvish Jain
- ID: 1067 Asav Vora
- ID: 1068 Monica Mittal
- ID: 1069 Nafi
- ID: 1070 Adarsh Singh
- ID: 1071 Mitesh Patel
- ID: 1072 Mihir Desai
- ID: 1073 Harkishan Bhuva
- ID: 1074
- ID: 11004

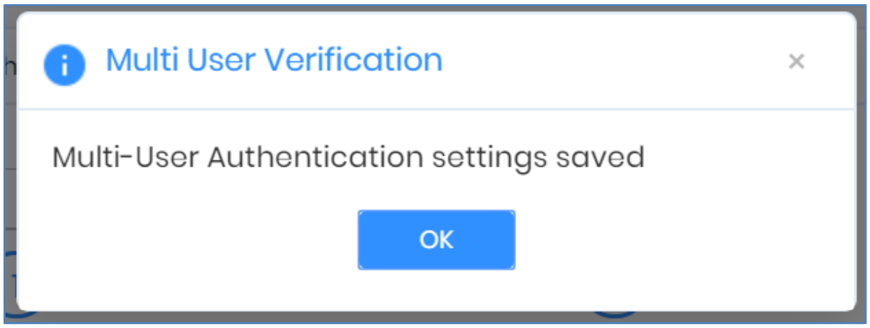
Selected

- ID: 1065 Sainath Mahadik

6. Follow the same steps for second employee authentication and make the required changes.

7. For a third user in Multi-User Authentication, by default, the option will be “None”. Select options like for the first two Multi-User Authentication modes. This selection box will remain disabled until the user selects any other option than “None”.

8. Upon process completion, click **Apply** and the settings will be saved to the IXM Device and a confirmation message will be displayed.



Multi User Verification

Multi-User Authentication settings saved

# FAQ

1. **Can both users use the same Employee ID for Multi-User Authentication?**
   No, if the user enters the same Employee ID, IXM WEB will consider it as a duplicate and a “Duplicate User ID” message will be displayed.

2. **What happens if the first and second authentications are done by the same user?**
   If the same user tries to authenticate both (first and second) times, then the IXM device will consider it as a “Duplicate User” irrespective of the settings applied for Multi-User Authentication.

3. **What are the minimum and maximum limits of Wait Time?**
   The minimum limit is 3 seconds and the maximum is 60 seconds.

## Support

For more information relating to this Feature Description document, please contact us at support@invixium.com

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