



# INVIXIUM TRAINING SERVICES

Customized. Fast. User-oriented Training Services.

Dedicated experts train on-site staff on how to install, set up, and manage biometric systems.

## BENEFITS

- Prepare your staff to keep your organization secure
- Increase your technical expertise on our products and services
- Develop your personal team of effective security administrators
- Remote or in-person training for end-to-end guidance
- Personalized training designed to meet your unique security needs

# Why do you need Training services?

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Are you prepared to build a well-trained in-house team that can effectively handle and oversee your security solutions? Are you ready to expand your knowledge base and acquire high-quality technical expertise? Because at Invixium, we have specifically designed our training programs to support you.

Invixium is committed to setting up each of our customers for success, which includes training on-site staff to support their users when using Invixium solutions. The best support is the kind that's personalized, fast, and accurate, therefore, Invixium provides dedicated experts to train on-site staff on how to install, set up, and manage their biometric systems.



## Latest Knowledge Transfer

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Stay up to date with best practices and knowledge on security solutions



## Consistent Support

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Team of experts with years of experience available for onsite or remote training



## Hands-on Experience

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Practical training is integrated into our services, enabling you to apply what you learn in any setting



## Interactive Sessions

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Conversations with our customers are not one-sided. We offer interactive sessions in a diverse range of areas, allowing you to choose what best aligns with your goals



# What do we bring to the table?

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## Basic Training

A remote session delivered by a technical engineer that includes best practices for deploying Invoxium products and software, installation, creating user and device groups, proper enrollment methods, basic configuration, and software/firmware updates



## Advanced Training

Includes all aspects of the basic training with additional coverage on advanced configurations for specific user cases, activating and setup of various licensed modules like IXM Time, IXM Link, and defining specific workflows. Also included in this are product and software troubleshooting techniques to try before calling for technical support.



## Custom Training

Our professionals design a specific curriculum that best suits your needs. Content on the products and services is tailored to your settings and documentation is customized for your organization.



## Comprehensive Assistance

Get complete and thorough instructions on how to install, administer and manage security solutions.



## Best Practices

We provide training on recommended approaches and best practices that enables your team to work effectively and efficiently.



## Webinar-based Sessions

Our webinar-based sessions provide an overview of our features, functionality, and installation options along with details on the best industry practices.

# What do you get?

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## On-ground Expertise

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Training will help you understand the nuances, challenges, and dynamics of our solutions in-depth, enabling you to function effectively.

## Long-term Sustainability

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Maintain and continue operations without any hassle. We work with our customers in tandem, ensuring their products and applications work successfully while minimizing risks.

## Well-trained Staff

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Well-trained staff equipped with the necessary skills, knowledge, and expertise could result in higher productivity and time-saving.

## Skill Enhancement

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Enhancing your security personnel's skills through our training services can mean faster response to user issues and threat situations.

## Confidence and Competence

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Prepare your team with a profound understanding of Invixium solutions, enabling them to adeptly address challenges, resolve issues, and provide comprehensive support.

# Pricing

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Training is sold at fixed costs. Up to 4 hours for basic and up to 8 hours for advanced training.

There is no reduction in charges and no refund if the actual time utilized is less.

# Our Success Stories

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Scan the QR Code to read some of our Case Studies with leading brands across the globe.



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