



System Integrator:  
ClickTeck

## A Leading Telecommunications Giant

### SANTO DOMINGO, DOMINICAN REPUBLIC

A leading telecommunications company in Latin and South America, operating in 2000+ locations with a workforce of over 3000 employees, faced a critical challenge in enhancing its security infrastructure. With such a large staff, ensuring uncompromising security is paramount. Transitioning from traditional cards to biometrics for the first time, the organization sought a trusted partner capable of seamlessly integrating biometrics into its operations. They wanted the migration to be quick and easy while prioritizing both security and user experience.



## Requirement for a Robust and Comprehensive Solution

For the location in Santo Domingo, their journey of digital transformation aimed to construct a comprehensive and dynamic security ecosystem. Their objective was to migrate from cards to biometrics with minimal disruption to daily operations. With a focus on safeguarding employee health and enhancing workplace security, they required a robust biometric solution capable of providing swift and seamless authentication and temperature screening for a large workforce at entrances. The telecom company was keen on implementing an advanced, high-security access control system to reduce surface contact, ensuring both safety and peace of mind. Given that 1500 employees would use the system daily, the goal was to implement a solution across all access points, minimizing physical interaction while maximizing efficiency and hygiene standards.

## Invixium Simplifies Transition from Cards to Biometric Access

ClickTeck, a System Integrator from the Dominican Republic, solved the growing security pains of the customer by implementing biometric access control solutions from Invixium. ClickTeck addressed their needs with IXM TITAN, Enhancement Kit, TFACE, and MERGE 2, seamlessly integrated with Honeywell's LeneIS2 Netbox platform. With TITAN's ruggedness, multi-factor authentication, and unmatched authentication speed, the customer improved overall entrance security and workplace wellness. As an accessory for TITAN, the Enhancement Kit was installed to perform automated temperature screening with a thermographic camera, making it an indispensable tool for health and safety protocols. With the high-speed face recognition of TFACE, a modern slim multi-biometric device enabling up to 4-factor authentication, they ensured the highest levels of safety and security for the workforce. Additionally, with MERGE 2, a fingerprint device for access control, the customer established a robust security framework, ensuring a layered approach to security that effectively mitigates risks.

Complementing these solutions was Invixium's web-based, cloud-ready biometric software application, IXM WEB, along with its licensed module IXM LINK, which synchronized with the Netbox platform, enabling easier user management. Using Invixium's Software Development Kit, a deep integration between IXM WEB, third-party visitor management software, and Netbox was achieved, which enhanced the overall visitor experience. With the installation of **300+ devices**, the organization transitioned from traditional cards to modern, health-conscious access control solutions, bolstering workplace security and ensuring the safety of their assets, data, and personnel.

## Benefits of Invixium's Solutions

**Workplace Temperature Screening:** IXM TITAN with Enhancement Kit is the most relevant solution for temperature screening. It is contactless, automated, and timely instilling confidence in staff and management.

**Increased Security:** With biometrics, enterprises can enhance security compared to traditional cards, which are susceptible to loss, theft, trade, or duplication. Additionally, biometric authentication is more reliable as it ensures that only authorized individuals gain entry while effectively mitigating potential security risks.

**Rugged Construction:** IXM TITAN is IP67 and IK10 rated for ingress and impact protection, ensuring durability. Paired with an all-aluminum body for design, an effective heat sink, and a 5" Corning® Gorilla® Glass LCD, its rugged construction can withstand constant use.

**Fast Multifactor Authentication:** IXM TITAN's face recognition authenticates more than 28 users per minute, effectively eliminating potential bottlenecks. Using Invixium's solutions like TFACE and MERGE 2, offices can utilize multi-factor authentication with PIN, card, mobile credentials, and face and finger options for heightened security.

## YOUR TRUSTED PARTNER IN BIOMETRICS

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Headquartered in Toronto, Canada, with a strong global presence across the Middle East, USA, India, Latin America, Africa, and the UK, Invixium is a leading designer and manufacturer of biometric and RTLS connected worker solutions that enhance security, productivity, and safety across industries, enterprises, and critical infrastructure. By utilizing advanced biometrics for access control, workforce and visitor management, and its RTLS solution, Invixium empowers businesses with data-driven decision-making and delivers real-time visibility, efficiency, security, safety monitoring, and actionable insights. Trusted by and deployed across major industrial worksites, global enterprises, and several Fortune 500 companies, Invixium strives to provide industry-leading solutions that are visually stunning, intuitive for ease of use, and install.

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